

**Documentation of statistics for  
Requests for shelter at womens crises centres 2022**

## 1 Introduction

The statistics on inquiries to women's crisis centers aims to provide information on the demand for and the capacity of the crises centers based on the number of inquiries to this. The inquiries include both questions about available spots and general guidance. The statistics were first compiled in 2022 with data from the second half of 2021. Reporting to the statistics is voluntary.

## 2 Statistical presentation

The statistics are an annual count of the number of inquiries to women's crises centers, which have been set up and operated in accordance with §109 of the Act on Social Services. Among other things, the statistics cover the duration of the inquiry, who submits the inquiry, and what the purpose of the inquiry is. The statistics contribute with an insight into the reasons for and the extent of requests for available spots, as well as where women, e.g. due to lack of space, instead refer to.

### 2.1 Data description

The statistics are an annual count of the number of inquiries to women's crises centers, which have been set up and operated in accordance with Section 109 of the Act on Social Services. Covered by the statistics are the type and duration of the inquiry, who submits the inquiry and on what purpose. Depending on the purpose of the inquiry, the crises center is also asked how they act on the inquiry and why. The statistics contribute with an insight into the reasons for and the extent of requests for available spots, as well as where women, e.g. due to lack of space, instead refer to.

Request for an available place at a women's crisis center or general advice for a person who turns to a women's crisis center regarding a specific woman who is exposed to violence or is threatened with violence, where violence is understood in a broad sense. The inquiry can come from the woman who is threatened with violence or exposed to violence, from relatives (family/friends/acquaintances), another women's crisis center or from the police, the municipality, a hospital etc.

A woman can submit a inquiry several times to the same or a different crises center.

### 2.2 Classification system

Not relevant for these statistics.

### 2.3 Sector coverage

Not relevant for these statistics.

### 2.4 Statistical concepts and definitions

Inquiry: Request for an available place at a women's crisis center or general advice for a person who turns to a women's crisis center regarding a specific woman who is exposed to violence or is threatened with violence, where violence is understood in a broad sense. The inquiry can come from the woman who is threatened with violence or exposed to violence, from relatives (family/friends/acquaintances), another women's crisis center or from the police, the municipality, a hospital etc.

## **2.5 Statistical unit**

Number of inquiries.

## **2.6 Statistical population**

Citizens who have submitted an inquiry to a women's crises center either to get general counselling or to ask about an available spot at the center concerning a specific woman who is exposed to violence or threatened with violence, where violence is understood in a broad sense.

## **2.7 Reference area**

Denmark.

## **2.8 Time coverage**

The statistics cover the time period from the second half of 2021 onwards.

## **2.9 Base period**

Not relevant for these statistics.

## **2.10 Unit of measure**

The statistics are calculated on the number of inquiries.

## **2.11 Reference period**

01-01-2022 - 31-12-2022.

## **2.12 Frequency of dissemination**

Annual.

## **2.13 Legal acts and other agreements**

Data are collected pursuant to the Act on Statistics Denmark §6 (for public shelters) and §8 (for non-public shelters).

## **2.14 Cost and burden**

Reporting to the statistics is voluntary. Reports are made quarterly to Statistics Denmark.

## **2.15 Comment**

Not relevant for these statistics.

## **3 Statistical processing**

Data for these statistics is collected via quarterly reports from the individual women's crises centers. By the end of the year, the collected data is processed to a single dataset. The majority of the reported inquiries are anonymous which means the inquiry does not include a valid CPR number. The crisis centers do not approve their data afterwards.

### **3.1 Source data**

Each quarter, the individual women's crisis centers report a file with data containing inquiries received by the center. The file contains data with information about each inquiry, including the date and duration of inquiries, who makes the inquiry and the purpose of the inquiry.

### **3.2 Frequency of data collection**

Quarterly.

### **3.3 Data collection**

Data is reported via a secure upload solution at <https://virk.dk/> to Statistics Denmark. Data can either be reported using a system-generated txt file or via a predefined spreadsheet which is sent digitally to the women's crises centers by Statistics Denmark. The predefined spreadsheet is updated manually by the women's crisis centers and submitted to Statistics Denmark quarterly. The information page for women's crises centers at Statistics Denmark's webpage holds instructions which describe how to report data on inquiries to women's crises centers. If the data is not received by Statistics Denmark, the women's crisis center is moved, however reporting to the statistics is voluntary.

### **3.4 Data validation**

Data validation is carried out for the individual variables if they are filled in with values that do not exist, cf. the requirements specification, in these cases the information is set as unknown. Approximately 95 percent of the inquiries for the year 2022 are anonymous, which complicates data validation, as it makes it difficult to check for duplicates, among other things.

### **3.5 Data compilation**

There is no data processing in addition to what is described under Data Validation, as no actual statistics are prepared, since data is only made available to researchers and others.

### **3.6 Adjustment**

No correction is made beyond what is already described under Data Validation and Data Compilation.

## **4 Relevance**

The statistics are relevant for authorities, analysts and researchers who want information about the demand for and the capacity of women's crisis centers as well as the reasons behind the inquiries.

### **4.1 User Needs**

It is assumed that the statistics are interesting for people who have an interest in social relations and people in socially vulnerable positions. Data is made available to researchers and others by Statistics Denmark's Scheme for researchers, where there is deemed to be demand.

### **4.2 User Satisfaction**

The statistics are made in close cooperation with The Ministry of Social Affairs, Housing and Senior Citizens.

### **4.3 Data completeness rate**

Not relevant for these statistics.

## **5 Accuracy and reliability**

Reporting of social security numbers to the statistics is voluntary, and 95 pct. of the reports are based on anonymous social security numbers.

### **5.1 Overall accuracy**

In periods of business at the women's crisis centers, it may happen that some requests are not registered. The scope is not estimated. In addition, there are cases where the questionnaire is not filled in correctly, but there is no pattern in relation to when it is filled in incorrectly.

### **5.2 Sampling error**

All women's crisis centers which are covered by §109 of the Act on Social Services have been asked to report, but reporting to the statistics is voluntary. Therefore, it might be that the centers that have voluntarily chosen to report do not reflect the overall population of women's crisis centers.

### **5.3 Non-sampling error**

There might be duplicates without it being detected, since most of the people in the statistics are registered anonymously.

#### **5.4 Quality management**

Statistics Denmark follows the recommendations on organisation and management of quality given in the Code of Practice for European Statistics (CoP) and the implementation guidelines given in the Quality Assurance Framework of the European Statistical System (QAF). A Working Group on Quality and a central quality assurance function have been established to continuously carry through control of products and processes.

#### **5.5 Quality assurance**

Statistics Denmark follows the principles in the Code of Practice for European Statistics (CoP) and uses the Quality Assurance Framework of the European Statistical System (QAF) for the implementation of the principles. This involves continuous decentralized and central control of products and processes based on documentation following international standards. The central quality assurance function reports to the Working Group on Quality. Reports include suggestions for improvement that are assessed, decided and subsequently implemented.

#### **5.6 Quality assessment**

95 pct. of the reports are made without or with invalid social security numbers, which makes it difficult to troubleshoot the reports.

#### **5.7 Data revision - policy**

Statistics Denmark revises published figures in accordance with the [Revision Policy for Statistics Denmark](#). The common procedures and principles of the Revision Policy are for some statistics supplemented by a specific revision practice.

#### **5.8 Data revision practice**

Not relevant for these statistics.

### **6 Timeliness and punctuality**

The statistics are published approximately 9 months after the end of the reference period.

#### **6.1 Timeliness and time lag - final results**

This is the second time the statistics on inquiries for women's crisis centers have been made available. Data is collected from 01-01-2022 and will be published approximately 9 months after the end of the reference year.

#### **6.2 Punctuality**

The statistics are published as expected.

## **7 Comparability**

The statistics on inquiries for women's crisis centers are a relatively new statistics. Among other things, it supplements the statistics on stays at women's crisis centers.

### **7.1 Comparability - geographical**

There are no internationally comparable statistics.

### **7.2 Comparability over time**

There are no data breaches during the period covered by the statistics

### **7.3 Coherence - cross domain**

In Statistics Denmark, there are related statistics such as the statistics on requests for accommodation at shelters and statistics on stays at women's crisis centers.

### **7.4 Coherence - internal**

Not relevant for these statistics.

## **8 Accessibility and clarity**

Data is only made available to ministries and researchers by Statistics Denmark's Scheme for researchers.

### **8.1 Release calendar**

The publication date appears in the release calendar. The date is confirmed in the weeks before.

### **8.3 User access**

Statistics are always published at 8:00 a.m. at the day announced in the release calendar. No one outside of Statistics Denmark can access the statistics before they are published.

### **8.2 Release calendar access**

The Release Calendar can be accessed on our English website: [Release Calendar](#).

### **8.4 News release**

No article is being published on this statistics.

### **8.5 Publications**

These statistics are not involved in any publications, and no article will be published from Statistics Denmark.

### **8.6 On-line database**

There are no tables in the StatBank.

### **8.7 Micro-data access**

Researchers and other analysts from authorized research institutions can access the statistics' micro-data through Denmark's Statistics Scheme for researchers.

### **8.8 Other**

Not relevant for these statistics.

### **8.9 Confidentiality - policy**

[Data Confidentiality Policy](#) at Statistics Denmark.

### **8.10 Confidentiality - data treatment**

Micro-data cannot be accessed for the individual women's crisis centers, but only at municipal level.

### **8.11 Documentation on methodology**

Not relevant for these statistics.

### **8.12 Quality documentation**

Results from the quality evaluation of products and selected processes are available in detail for each statistics and in summary reports for the Working Group on Quality.

## **9 Contact**

The statistics are administratively located in the Welfare and Health office. The person in charge of statistics is Nadia Amalie Hjortø, tel: +45 3917 3239, e-mail: [nia@dst.dk](mailto:nia@dst.dk).

### **9.1 Contact organisation**

Statistics Denmark

### **9.2 Contact organisation unit**

Welfare and Health, Social Statistics



**9.3 Contact name**

Nadia Amalie Hjortø

**9.4 Contact person function**

Responsible for the statistics

**9.5 Contact mail address**

Sejrøgade 11, 2100 Copenhagen

**9.6 Contact email address**

nia@dst.dk

**9.7 Contact phone number**

+45 3917 3239

**9.8 Contact fax number**

N/A